

1. POSITION: RETAIL FREEZER MANAGER

JOB OVERVIEW

We are seeking highly organized, hands-on Retail Freezer Managers to lead the day-to-day performance of our Supermarket Freezer Departments. This role is ideal for candidates with strong commercial awareness, business and people management experience, passion for retail standards, and the ability to drive sales and profitability while delivering an outstanding customer shopping experience.

KEY EXPERTISE

- Manage and improve the overall performance of the Freezer Department to achieve daily, weekly, and monthly sales, gross profit and margin loss targets.
- Accountable for Freezer Department P&L within the Supermarket.
- Interpret sales, stock and margin reports to identify trends, risks, and opportunities.
- Proficiency in maintaining management systems and reporting tools, or retail systems (experience in POS or ERP systems advantageous).
- Drive initiatives to improve performance, risk and safety behaviors, quality standards, customer traffic, and product integrity.
- Maintain adequate stock levels and oversee stock ordering, receipting, replenishment, and rotation.
- Ensure pricing accuracy and promotional implementation in line with store strategy.
- Deliver a clean, safe, attractive, and well-merchandised freezer department that meets company standards.
- Lead, coach, mentor, roster, and motivate staff to deliver strong team performance.
- Uphold compliance with food safety, OH&S, quality, and company operational policies.
- Collaborate with Business Units and Service Departments on initiatives to improve overall service and offering to customers.

SKILLS & EXPERIENCE

- Experience in retail management or supervisory-level leadership required.
- Strong understanding of sales reporting, gross profit, stock control, margin analysis and cost management.
- Proven ability to translate insights from reports into actionable improvements and initiatives.
- Strong communication, leadership, and team development capability.
- High attention to detail with a focus on standards and customer service.
- Ability to work in a fast-paced retail environment and meet KPI targets.

Proven track record for applying a customer-centric approach in the work place

APPLICATIONS CLOSE ON FRIDAY 26TH DECEMBER, 2025