

# Newsletter

Issue#: 1/2020

Date: 27th May, 2020

### **MISSION STATEMENT**

Tininga will provide a friendly and secure shopping environment that delivers the highest standards of service and value to our customer.

Patrick Duckworth
Managing Director
pat.duckworth@tininga.com.pg

Margie Duckworth

Managing Director

margie.duckworth@tininga.com.pg

Phil Kelly
General Manager
phil.kelly@tininga.com.pg

Tininga Limited
P. O. Box 587
Mt. Hagen
Western Highlands Province
PAPUA NEW GUINEA

Phone: (675) 542 1577
Facsimile: (675) 542 3638
Website: www.tininga.com.pg

**Best Buy Supermarket** 



Renbo Stoa



**Hagen Central Supermarket** 



**Dobel Supermarket** 



Hagen Kofi Hardware



**Hagen Hardware** 



**Hailans Fres** 



**Higlands Butchery** 





Mr. Patrick Duckworth Managing Director

Welcome everybody to the Tininga Newsletter's first edition, put together by our Human Resources Manager David Katu ....... thank you David for getting this great initiative started.

As Tininga celebrates its 15<sup>th</sup> Anniversary since the Best Buy store opened in May 2005 Margie and myself see the Newsletter as a means to pass information about events, happenings and stories within and around the company to all members of our team and their families and would welcome any feedback as to how we might both improve and add content to the newsletter

2020 is a year that's presenting us with many challenges but Tininga is a diverse company, built in its Mount Hagen home and well positioned to deal with these testing circumstances. Despite the current economic state of the nation we continue with plans to expand and maximise the opportunities available to us.

We could not achieve this without all of your efforts and particularly those of the wonderful core management group we have leading the Company.

A big thankyou to you all.

Pat & Margie Duckworth



Mr. Phil Kelly General Manager

As the world continues to fight against the COVID-19 pandemic.......Tininga acted promptly and effectively to protect both its employees and customers by adopting the key requirements of prevention, hygiene with both hand sanitizing and temperature checking as conditions of entry into any Tininga store then with continuous announcements instore for distancing, we are proud of our pro active and effective prevention measure and the support of all our employees and senior staff for continuing monitoring and ensuring we maintain our prevention standards.

We are well into 2020 at the time of writing and sure we all agree that the trading environment has changed with the advent of Covid 19 but what hasn't changed is Tininga's commitment to develop its people. Ten senior managers are about to complete a Certificate IV in Management while our own internal leadership course continues amongst a host of other internal course offerings, we are a fair way down the track of completing requirements to become a certified "Registered Training Organization", developing our people is a key focus to drive the business forward.

#### Training and Development

Tininga Limited continues to embark on various internal training programs to develop and support its employees. These trainings fosters best workplace practices to enhance and strengthen employees in various capacities within the Company with necessary tools and strategies to improve and support their performances as well as improving their efficiency in workplace. The Company is proud to have introduced a Leadership Course where 4 batches of training has been conducted and certified. Currently Tininga has enrolled to of its Senior Managers in the IEA Certificate 4 in Leadership and Management through the PNG International Education Agency (IEA) College of TAFE.



Senior Managers enrolled in the IEA Certificate 4 in Leadership and Management Course with IEA TAFE College Principals &Trainers with Tininga Managing Director Mr. Pat Duckworth (Back Row).



Recipients of the Certificate in Internal Leadership Course with Mr. Pat Duckworth (Managing Director).

The Tininga Group of Companies has once again come to the aid of paediatric patients from Western Highlands requiring open heart operation by sponsoring their travel and accommodation costs.

The company which continues to support such worthy courses each year has this time made a donation of K16,000 to send 15 children with heart disease from Mt Hagen to Lae and Port Moresby for further screening and operations.

The donation is to assist the Western Highlands Provincial Health Authority (WHPHA) pay for transport, airfares, accommodation and meals for the children and their guardians as well as a doctor and nursing officer who are required to accompany them to both Lae and Port Moresby.

Whilst those requiring a closed heart operation would be sent directly to Port Moresby later this month, others would travel to Lae for further screening and assessment by a visiting cardiologist before being sent to Port Moresby for surgery if required.

Tininga Managing Director, Pat Duckworth said when presenting the cheque last week that the Mt Hagen-based retailer was proud to partner with the WHPHA in many ways and saw the partnership as a way to help the wider community of Western Highlands and the surrounding provinces. "Tininga has been assisting with the WHPHA Heart Patient Project for several years now and is pleased to be able to make a difference to the lives of the children involved", Mr Duckworth said.

Western Highlands Provincial Health Authority's Director Medical Services, Dr Jonah Kurubi when accepting the cheque thanked Mr Duckworth for his continued support. He said the WHPHA and the children with heart problems and their parents were very thankful to Tininga for helping to give these children a second chance in life. "On behalf of the WHPHA and its Senior Management, I thank you for your continued support over the years which will make a difference in these children's lives and wish you every success in your operations", Dr Kurubi said.



Above: Dr Jonah Kurubi (right) accepting the cheque of K16,000 from the Managing Director of Tininga, Mr Pat Duckworth.



Mr. Pat Duckworth (Managing Director) and Mr. Chris Jones (TAFE Manager) during the official launching of the IEA TAFE Leadership Course.

## Team Tininga \_ Mt. Giluwe Expedition 2019

Months of Sunday walks have paid off for these determined and enthusiastic members of Team Tininga who made history to climb Mount Giluwe. Mount Giluwe is the second highest mountain in Papua New Guinea at 4,367 metres (14,327 ft) (Mount Wilhelm being the highest), and the fifth highest peak in Papua New Guinea. It is located in the Southern Highlands Province and is an old shield volcano with vast alpine grasslands. The trip started off with a 1 hour 20 minutes drive from 'T' School residence of the Duckworth to Mount Giluwe Trout Farm where the Team Tininga camped for a night and started off as early as 5:30 am. Though the night was cold and drizzle with drops of icy rain that did not stop the plan to sleep and do the historical climb. The Team was welcomed early in the morning with the singing of birds giving the urge to make a start without any delays. The first leg of the climb was slow but momentum picked up a long the way. You could feel the excitement and hear laughter amongst the group with jokes and short stories told to add confidence to an exciting but a long walk. The track was muddy with few easy steep climbs to reach the tree line. A 15 minute rest with Snax biscuits to munch with addition of various fruit and Hagen Central chocolate bars were enough to put energy into the tired legs to resume the journey. Another 3 hours walk down and up the small hills and through the thick forest was enough to reach the swampy valley that laid peacefully for miles with rustling of waterfalls shooting out of the mountain showering the thick and wet grasses. The Team to their delight enjoyed every moment of the grassland maneuvering through grassland ditches and up the mini slopes crossing runway of water bustling through the grasses forming little streams. Few deserving stops on the way to catch a drink of cool water and snacks bites was more relieving to a already exhausted body. Energised by the cool drinks and snacks it was time to make more yards up the valley for another 3 hours. From the distance one can see fire smoke from the camp side where Andrew Mclymbee's (Mount Giluwe Trout Owner) boys were camping a night earlier to set up tents for the Team.

This is it! Words of encouragement with Mount Lamina song coming out of the "boom box" of one of the potters added the stamina with few local songs in the background that got half of the restless Team lacking behind dancing through the valley on their way to the camp. At last after another 3 hours of walk through the wet, grassy valley all wet shoes came to a rest. The tent was ready and warm. It was truly an amazing walk through the wet and soaking grassy valley. The sceneries were so beautiful capturing the nature in abundance. Dinner was served with delicious beef stew with rice and hot tea into the night pitched with complete darkness from the outside. You could hear whistling of dark clouds taking their positions over the ranges ready to test the Team's faith.

# Mount Giluwe Summit. "Hooray!! Tininga Team!!"





Tininga Team
First Row (L-R): James Nentepa, Crystal Nentepa.
Middle Row: (L-R) Conor Murray, David Katu,
Michael DeBrouwere, Shaun Leahy, Brendan Bon.
Back Row (L-R) Cynthea Leahy, Pat Duckworth,
Dannialla Tia Katu.

The clouds chucked it down and it rained heavily in the night. The rain provided a peaceful sleep for the night and yes!... still pouring heavily the test to reach the top started of with the Team waking up as early as 4:30 am.

The Team left for the historical climb leaving behind the ladies to guard the tent because of the rain. The first climb was a huge challenge for many but has it dawns from the top momentum picked up and looking ahead you could see the summit resting amongst the clouds waiting to welcome the Team.

The Team muscled up and on the way had to leave 3 members behind as they couldn't cope up with the extreme cold weather and the high altitude. To their dismay they have to return to the camp while waiting for the rest of the Team to complete the climb. Determination, strong will and mind power got the rest of Tininga Team to reach Mount Giluwe Summit. The climb wasn't so easy as the Team had to manoeuvre the steep rocky mountains with ropes tied to the rings attached to the edge of the rocks assisted by the brilliance of the tour guides to get to the top. What an awe-some experience with great memories to treasure!



5 minutes into the walk waiting for the rest of the Team members.



Resting after the first leg at the Tree Line. James Nentepa all ready for the next leg after snacks.



Water break and ready to go through the wet grassy bushes again.



Snack break and enjoying the mountainous sceneries.



Arrived at the Camp site...all soaked in water...weary and tired.